


# Outline Senior Structure

**Chief Executive**

**Paul Shackley**

 - Executive Team

**Executive Director  
(Customers, Digital & Rushmoor 2020)  
Karen Edwards**

**Executive Director  
(Operations)  
Deputy CEx & Monitoring Officer  
Ian Harrison**

**Major Projects and Regeneration Executive  
VACANT**

**Head of Customer Experience  
VACANT**

**Head of IT, Projects and Facilities  
Nick Harding**

**Executive Head of Finance (S151)  
Amanda Fahey**

**Head of Economy, Planning & Strategic Housing  
VACANT**

**Head of Operational Services  
VACANT**

**Head of, Democracy, Strategy & Partnerships  
Andrew Colver**

**Corporate Legal Manager  
VACANT**

**Executive Head of People (Interim)  
Rachel Gray**

Human Resources  
Learning and Development  
Payroll

Capital Projects  
Highways and Infrastructure  
Property and Estates  
Regeneration Programme

Customer Experience & Improvement  
Customer Intelligence & Insight  
CSU  
Website Strategy  
Communications  
Branding  
Media relations

Co-location  
Facilities  
IT & Digital Projects  
Website Infrastructure

Benefits  
Finance, Audit & Insurance  
Procurement  
Revenues  
Risk Management (SRO)

Building Control  
Development Management  
Economy, Town Centres & Culture  
Planning Policy  
Skills  
Strategic Housing

Community Safety (inc CCTV)  
Contracts  
Bereavement Services  
Enforcement & Operational Parking  
Environmental Health  
Housing Options  
Leisure  
Licensing  
Private Sector Housing

Democracy  
Elections  
Scrutiny & Cabinet Support  
Partnerships  
Strategy & Performance  
Community Development  
Neighbourhood Renewal  
Events

Solicitor to the Council  
Deputy Monitoring Officer  
Legal  
GDPR (DPO)  
Land Charges

Executive Team

